

# StellarWeb

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## Contact & Support

Hello and welcome! I'm **Ramesh Chandra Samantara**, the founder of **StellarWeb**. Our commitment is to ensure that every interaction you have with our services is seamless and satisfactory. This Contact & Support page is designed to provide you with all the assistance you need. Whether it's a question about our services, a request for technical support, or feedback you'd like to share, we're here to listen and help. Our team is dedicated to your success and is just a message or call away.

**We are online for at least 8 hours a day. In case of any outages, you'll be informed on our site**

**We encourage you to prefer phone calls over email.**

## Customer Support

For general inquiries, assistance with service setup, or any other non-technical matters, our customer support team is at your service. Whether you need help navigating our offerings or have questions about your account, we're here to provide the guidance you need.

### Contact for Customer Support:

- Email: [mrames99@gmail.com](mailto:mrames99@gmail.com)
- Phone: +91 77899 69650

## Technical Support

Encountering technical difficulties? Our dedicated technical support team is here to help you resolve any issues you may face with our services. From troubleshooting to performance optimization, we're committed to ensuring your experience is smooth and uninterrupted.

### Contact for Technical Support:

- Email: [hitandrun5677@gmail.com](mailto:hitandrun5677@gmail.com)
- Phone: +91 78150 07569
- Live Chat on WhatsApp:
  1. Between 6:00 pm to 10:00 pm on Weekdays
  2. Between 10:00 am to 4:00 pm on Sundays
  3. Might remain closed on government holidays.

# Refunds & Cancellation

If you have any questions regarding refunds or wish to cancel your subscription, please reach out to us. We offer a **7-day money-back guarantee** for our services. If you're not satisfied, contact our support team within 5 to 7 days of your purchase for a full refund. For cancellations, you can terminate your subscription at any time, and access to our services will be revoked accordingly.

## Contact for Refunds & Cancellation:

- Email: [mrames99@gmail.com](mailto:mrames99@gmail.com), [hitandrunk5677@gmail.com](mailto:hitandrunk5677@gmail.com)
- Phone: +91 77899 69650, +91 78150 07569

# Conclusion

We value your satisfaction and are dedicated to providing you with the best support possible. Don't hesitate to reach out to us with any concerns or questions you may have. 🚀

**Eager to provide the best help,**

**Your Ramesh (mrames99@gmail.com)**

Team StellarWeb

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